

GLOSSARY

ACE	Adverse Childhood Experience
ADASS	Association of Directors of Adult Social Services
Agile	Agile working – ability to work in the place and at the time most appropriate for the task in hand.
API	Application Programming Interface. In the context of APIs, Application refers to any software with a distinct function. API is a code that helps two different software packages to communicate and exchange data with each other.
ASB	Anti-Social Behaviour
ASC	Adult Social Care
ASCOF	Adult Social Care Outcomes Framework
Azure	Microsoft cloud platform
BCP	Business Continuity Plan
BIA	Business Impact Assessment
BSC	Balanced Scorecard
CAB	Citizens Advice Bureau
CAHMS	Child & Adolescent Mental Health Services - NHS service that aims to help young people < = 18, who are finding it hard to manage their emotional/ psychological health & who are suffering with acute, chronic & severe mental health issues.
Capital Budget	Capital expenditures are typically one-time large purchases of fixed assets that will be used for revenue generation over a longer period.
CCE	Climate Change Emergency
CCG	Clinical Commissioning Group (also see ICS AND ICB)
CDIP	Corporate Data, Insight and Performance Management group
C&I	Commercialisation & Improvement (Service within Resources & Digital)
CMT	Corporate Management Team
CPP	Child Protection Plan
CQC	Care Quality Commission
CSG	Corporate Services & Governance
CSP	Community Safety Partnership
CSR	Comprehensive Spending Review - govt process carried out by the Treasury to set expenditure limits & define key improvements the public can expect.
DCE	Digital & Customer Experience
DPH	Director of Public Health
DPO	Data Protection Officer
EHCP	Education, Health & Care Plans
EV	Electric Vehicles
FDAC	Family Drug & Alcohol Courts
Fingertips	Fingertips is a large public health data collection source. Data is organised into themed profiles.
FTE	Full Time Equivalent

GDPR	General Data Protection Regulation
GMT	Group Management Team
GTC	Gateshead Trading Company
HEHC	Housing, Environment & Healthy Communities (Directorate)
HRA	Housing Revenue Account
HSE	Health & Safety Executive
HWB	Health & Wellbeing
IA	Internal Audit (Chief Internal Auditor - Craig Oakes)
ICB	Integrated Care Board (New NHS structure to replace the CCGs)
ICO	Information Commissioner's Office
ICS	Integrated Care System (New NHS structure to replace the CCGs)
JSNA	Joint Strategic Needs Assessment - an assessment of the current and future health and social care needs of the people of Gateshead.
KPI	Key Performance Indicator
LAC	Looked After Children
LD	Learning Difficulties
LEP	Local Enterprise Partnership – North East LEP covers the areas of County Durham, Gateshead, Newcastle, North Tyneside, Northumberland, South Tyneside & Sunderland.
LGA	Local Government Association
LioN	Local Index of Need
Mazars	Gateshead Council's external auditors
MTFS	Medium Term Financial Strategy
NDTMS	National Drug Treatment Monitoring Service
NEET	Young people Not in Education, Employment or Training
NEJTC	North East Joint Transport Committee - transport plan covering Newcastle, Gateshead, North Tyneside, South Tyneside, Northumberland and Durham. It includes road, rail and public transport projects.
NICD	National Innovation Centre for Data (@Newcastle University)
NOMIS	Official census & labour market statistics - provided by ONS.
OSTED	Office for Standards in Education, Children's Services & Skills.
ONS	Office for National Statistics
OSC	Overview & Scrutiny Committee
PCC	Northumbria Police & Crime Commissioner (Kim McGuinness)
PHE	Public Health England
PHOF	Public Health Outcomes Framework
PHW	Public Health & Wellbeing
PMIF	Performance Management & Improvement Framework
PO	Policy Objective based on Gateshead Council's Health and Wellbeing Strategy
Power BI	A collection of software services, apps, and connectors that work together to turn unrelated sources of data into coherent, visually immersive, and interactive insights/dashboards/reports. A Microsoft 365 product.
PSED	Public Sector Equality Duty – under the 2010 Equality Act.
PSR	Public Service Reform

QA	Quality Assurance
RAG	Red. Amber. Green. A performance rating.
R&D	Resources and Digital (Directorate)
Revenue Budget	Revenue expenditures are typically referred to as ongoing operating expenses, which are short-term expenses used in running the daily business operations.
R&M	Repairs & Maintenance
Risk	Risk management is the process of identifying, assessing and controlling financial, legal, strategic and security risks to an organisation.
SAP	Standard Assessment Procedure (SAP) - methodology used by the govt to assess & compare the energy and environmental performance of dwellings.
SEND	Special Education Needs & Disability
StoS	Services to Schools
SME	Small or Medium Enterprise
TBC	To Be Confirmed
TGHC	The Gateshead Housing Company
TADU	Traffic Accident Data Unit - holds traffic accident, cycle flow and traffic flow data for the Tyne and Wear area. TADU
ULEZ	Ultra-Low Emission Zone
VCS	Voluntary & Community Sector